

Memories at the Speed of Old Florida™

2019: Celebrating 36 Years!

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Island Breeze

A Coastal Island Between Sarasota & Ft. Myers 7092 Placida Road Cape Haze, Florida 33946 U.S.A. 941.697.4800 Resort • 941.697.0696 Facsimile www.PalmIsland.com



A Message from Rick Brunette, Vice President & General Manager

As fall is coming to a close and winter is approaching, the holiday spirit has cast its light over Palm Island Resort. All of us look forward to seeing the return of our property owners and those guests that have been calling Palm Island their island get-a-way for so many years.

It will be great to hear the families spending quality time together and the laughter of those younger tots who will reserve a place in their hearts for generations to come. On behalf of Palm Island Resort and its affiliated companies, I wish all of you a very special holiday and only the

best in 2020.

Sincerely,

Rick Brunette

Congratulations to our Team Member of the Year!



Each year at the team holiday gathering, the executive committee chooses one team member from our 12 team members of the month who stood out and set an example of service above and beyond.

This year our Tennis Pro, *Art Santos* has exceeded this and more. Palm Island Resort has an outstanding tennis program with many different clinics, tennis lessons and now pickle ball!

It's not uncommon to see Art working on wind screens or power washing the tennis courts. If you should see Art on the courts, congratulate him on his success!

A Fresh Look for the Pinpoa Pool Area





Island Breeze

Harbortown Seawall



Charlotte County Seawall has completed the installation of the concrete forms and tiebacks in Harbortown. It is very interesting to note how important it is to have low tides during working hours when installing the tiebacks. The final phase will include backfilling, seawall cap construction, installation of electrical and water connections, and completion of the new sidewalks. Barring any further issues with the weather or anything else that can occur during a major construction project such as this, full access to the south side of the two story buildings should be available very soon.



Kayak Activities: Passing the Paddle

Kris Vetter has passed her kayak paddle to Michelle Bisson, a master naturalist and Palm Island Resort's new kayak tour guide. Michelle is very experienced and comes to us from the North Port area. Kris has started her fitness program in November and will continue until April with many different classes. There will be a wellness weekend scheduled January 17- 18, 2019. If anyone is interested, please contact guest services or concierge for information. Also on the calendar for March will be a perfect pooch dog show, sunset bash with a DJ and lots of fun and exciting things to do. Kris is in the process of making a new scavenger hunt and we all know the Easter Bunny will be joining us in April! June and July will arrive with a nature kids camp program during the week.

Karen Kupse, our massage therapist is waiting for you to arrange an hour of massage and relaxation! If you haven't seen her massage room, now is the time to schedule! Simply call Debbie in Concierge to organize a time for a massage or a guided kayak tour with Michelle. Please remember that we need a 24 hour notice for both.

CPR and First Aid Class

The Resort Patrol sponsored a CPR, AED, and First Aid class. Automatic Electronic Defibrillator's on Palm Island Resort are located in Rum Bay Restaurant, in the Resort Patrol Golf Cart for quick access and now in the Tennis Pro Shop. Palm Island Resort is always keeping the staff educated for safely and well being.







Art Santos and Evan Cooper

Stuart Peterson, Bobby Allison, Jay Culbreth & Noah Campese

Jay and Noah

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Guest Services has a New Look

Happy Holidays to you all! Palm Island Resort guest services wishes you and your family a joyous and safe holiday season and a very prosperous New Year!

We would like to extend a special welcome to all new owners; I'm sure this is a very exciting time for you and your family to spend time on Palm Island Resort during the holidays.

Thank you and we look forward to our continued partnership for the upcoming New Year! Please stop in and see us in our new reception area.



Owner Community Corner

As we move into the New Year, we would like to provide new information to all owners upon their return and to remind them of a few things:

- Please notify guest services via email at <u>guestservices@palmisland.com</u>, when you are planning to spend time in your villa so we can better prepare for you.
- Club Villa Owners, if you are trading times, please contact guest services by email. We would like to receive an email confirmation from both parties confirming the trade of times.
- Smoking is prohibited in the villas.

New Resort Fee: In our effort to provide our owners with further protection of their homes, we are excited to announce that we have partnered with SafelyTM, a leader in background checks and insurance for vacation rentals. This exciting new benefit comes at no cost to owners and applies to all new reservations. Safely verifies the identity of the guest and checks their background to see if they have any felonies or are on any watch lists. Further, the guest is checked against Safely's proprietary list of bad guests. We continue to view our rental program as a partnership and we are very excited to be introducing this information to you.

Unauthorized items under buildings: Palm Island Maintenance and a select number of owners recently expressed concern over numerous unauthorized items under the buildings. Rules & Regulations prohibit storage of items in common areas without prior consent of the Association – which includes the area under the buildings. There will be supporting guidance on optional methods for removal as well as instructions for gaining Association approval to keep items in the common area. **IHBC Golf Cart Repairs:** Under the Management of Jay Culbreth, Sarah Stuhmer and Randy Davenport have taken over golf cart repair as Robin Terhune has recently retired. The IHBC Golf Cart Repairs work area has moved through the Palm Island construction gates to the right beside the maintenance in a covered area. Please call Sarah for repairs 941-628-0849. **Children's Playground:** Beach Villas, PIV1 and 2 have agreed to join the Resort by committing to contribute towards the children's playground with a goal of completion of summer 2020.

Cruising with Santa: The 2nd annual golf cart holiday parade with Santa will meet at the clubhouse on Saturday, December 21st at 6pm. There is a toy drive included and all donations will go the YMCA. After the golf cart parade, please join Santa and his friends at Rum Bay Restaurant for photos and Island Appreciation Night.

Tennis and Pickleball Updates

As we look forward to the upcoming winter season for both tennis and pickleball, the fall has seen quite a bit of action at the tennis center. We are encouraged to see more participation each year, not only with our resort's homeowners and guests, but also through our Racquet Sports Membership that is available for purchase by off-resort tennis and pickleball enthusiasts. We continue to see increases year after year which compliments our tennis program objectives here at Palm Island Resort.



The Palm Island Resort Tennis Program has once again made the Top 100 Tennis Resorts & Camps for the 3rd consecutive year. The recognition is established by Tennis Resorts Online (TRO), a web-based tennis resource center for tennis enthusiasts looking for a tennis resort & program to suit their tennis needs. The ranking is based on reviews by tennis players who have experienced the Palm Island Resort tennis program and according to TRO, those reviews are usually the deciding factor of players choosing a tennis destination.

This fall, Art was certified as an IPTPA Pickleball Instructor and is available for pickleball lessons. There is a beginner pickleball clinic scheduled each month for those that are interested in learning the fastest growing game in the U.S. Contact Art for more information on pickleball instructional opportunities.





Our tennis ball recycling program so far has kept 2000 tennis balls out of our landfills! Though this number may be small compared to the over 125 million non-decomposing tennis balls a year that end up in our landfills, we are committed by partnering with Recycle Balls to ensure all tennis balls collected are recycled. If you have any old tennis balls, please feel free to drop them off at the tennis pro shop.

We continue to see inquiries from groups for tennis at our resort. The Winter Park High School Boys & Girls Tennis Teams (pictured below) selected PIR for their annual tennis retreat for a weekend in October. The 11 boys and 8 girls, along with coaches and parents, not only enjoyed their time on court, they enjoyed all that the resort has to offer.



From the frozen tundra of Wisconsin, a group of men (pictured on the left) made their way down to Palm Island Resort



Wisconsin Men's Tennis Group—Nov 2019 Palm Island Resort, Cape Haze FL

for their 3rd annual trip for tennis, fun and relaxation. Over a 5 day span, 2-3 hours of tennis each day, they thoroughly took advantage of the Florida weather during their stay.

See you out on the courts!

Art Santos Racquet Sports Director Peter Burwash International <u>Art.Santos@pbitennis.com</u> (941) 662-0546



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Faces in Places



Do you know Jeff Crider?

He has been with Palm Island Resort almost 10 years. In June, Jeff accepted a position as the leader in our Home Care Department. Jeff and his wife owned several of their own restaurants and he brings that entrepreneurial spirit to his department. If you see him around be sure to say hi! He'd love to tell you about what he and his team can do for you; deep clean, pre-arrival cleans, weekly clean or even that clean needed after the visitors go!

Kacey Plummer has also joined Homecare as the assistant manager. He brings his organizational skills with him and takes care of all the paperwork needed to run a busy office. Kathy Geist is no longer working on a full time basis but Tonya and the team help in every way possible to keep things running smooth and all the villas are inspected according to standards.

Who is Bob?

You have likely passed him on the road. Maybe you wondered what Bob does? Bob joined our Palm Island Resort team in April 2018. Prior to moving to Florida, Bob lived in New Jersey and had his own contracting business. This experience has proven to be perfect for his position in our Home Care department. Bob does the home walk through for our ownership. While you are away, he could be keeping an eye on your island residence.



They truly have a passion to exceed your expectations! Get in touch by calling 941.697.0911 or email homecare@palmisland.com.

Homecare has Relocated

Homecare has relocated to a different building within the resort. As you travel into the main parking lot, the building is on the left. The golf cart repair used to be in this area. The building has a section for laundry, with a large table to help with folding, 4 brand new washers and dryers, 2 storage areas and a section for desks and filing cabinets.

Villa Attendants are responsible for cleaning and servicing guest rooms in order to provide a pleasant and comfortable experience for all guests and owners. They ensure that all rooms are inviting and clean.

Homecare is also responsible for organizing "behind the scenes" of all functions. They set up and tear down events scheduled and maintain all public areas, Leverocks and Rum Bay Restaurants on a daily basis.



Island Breeze

Palm Island Resort goes to Woodstock



Diane & Carl Madion



Lynn & Woody Clough with Deb & Kevan Dugan



Jan & Frank Schollett



Nancy & Bruce Chudacoff



Mary & Chuck Smith with Nancy & Randy Metzger



Nancy & Dave Duncan



Christine Fields & John Borgerding

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May Every Day be Filled with Peace, Love & Music



Lou Ann & Ron Curry



Heather Cameron & Robin Sinha

1 1 2 3



Linda & Jack Smith



Sue & Paul McPhillips with Corrine Donewald





Aileen & Mike Band



Barb Friedman & Steve Matthies



Chris & Bill Doyle

Sue & Richard Trester

Island Breeze

Lodging Package Offered: Wellness Weekend



Questions? Please Contact activities@palmisland.com Start the New Year on a great note with a Wellness Weekend at Palm Island Resort! Beginning on Friday, January 17th, there will be a sunset yoga on the beach at 5:15pm followed by a meet and greet at the courtyard with wine and healthy hors d'oeuvres. Tai Chi will be on Saturday



morning, January 18th before a light breakfast buffet and a nature walk. Be ready to relax and indulge in various fitness classes and fun events. Owners who would like to participate in this wellness weekend, please call guest services or concierge for more information. Tell your friends to book a stay for only \$325.00 per person based on 3 days and 2 nights.

Boca Beacon Visitor's Guide Ad

Pack your bags for paradise. All of them.

Just a short ferry ride from the mainland, the birthplace of relaxation can also become your very own home. It's more than a dream. It's what Palm Island Properties makes possible.





Visit PalmIslandProperties.com or call (941) 697-1445

Exclusive on-site real estate broker for the Resort's community of homes, condos, villas and more. Offerings also include surrounding areas.