



PREFERRED VENDORS OF PALM ISLAND RESORT

A Restatement of Resort Practices

Palm Island Resort's Maintenance and Contract Services Departments have been proud to serve the property owners and Associations within our community for over 30 years. We have and will continue to develop our services with you and our community in mind.

Attached is a list of Preferred Vendors that we have established with confidence in regard to their workmanship, consistent quality, value for price as well as their reliability. Palm Island Resort is pleased to pass on this high level of confidence to our customers when being selected to service your repairs and/or projects.

Also included within this Restatement of Practice is a list of benefits to consider as well as providing answers to some common questions.

Thank you in advance for your cooperation and support.



THE BENEFITS IN SELECTING PALM ISLAND MAINTENANCE
or PALM ISLAND CONTRACT SERVICES
FOR YOUR REPAIRS AND MAINTENANCE PROJECTS

- Same day response time to include after hour emergencies
- Below market hourly fees to all Associations and to Resort Service Program participants.
- Preferred Vendors who perform maintenance services will provide the convenience of your billing being reflected via the monthly Owner Statements.
- We have 30+ years of experience with your buildings, their infrastructure as well as the historical age of past repairs/projects
- We were the original contractor for all condos and cottages
- We manage the process from the 1st call to the final billing
- Due to the volume pricing structure with Palm Island Transit, discounts obtained for any bargaining fees are passed through to your benefit.
- We provide 1-year warranty in regard to workmanship as well as any product warranty from the manufacturer and we will connect with the manufacturer on your behalf
- Seamless scheduling of your repairs or projects are managed on your behalf.
- Personal inspections prior to final payment, to include pictures if your request is in advance
- All preferred vendors are licensed.
- All preferred vendors are insured, have workman's comp insurance and vehicle insurance
- We handle all permit applications, other than the required Owner's signature.
- All preferred vendors have consistently demonstrated to be trustworthy and honest
- All preferred vendors will provide free estimates
- Palm Island Resort's Maintenance Department can conduct an initial assessment which may prevent the need to initiate an outside service provider
- We can provide bids by either the time & material method or by the set price method
- Many of our Preferred Vendors extend to Palm Island Resort a volume commercial pricing which is lower than single call residential rates.
- Palm Island Contract Services is available to be Project Managers for any type of new construction or remodeling project.



PREFERRED VENDORS OF PALM ISLAND RESORT

- Absolute Window
- Bob the Bee Guy
- Cape Coral Roofing
- Cathy Hoke Tile & Carpet
- Taurin Tile
- Dan Hudson Painting (*)
- Drumm Engineering
- Englewood Glass (*)
- Galloway Roofing
- Gem Statewide Plumbing
- Harry's Electric
- Looney Electric
- Honest Air
- Nature Zone Pest Control
- Stylecraft Cabinets (*)
- Symbiont
- Pool Sharks
- Sherlock Leak Detection

(*) Denotes those preferred vendors to which individual owners may contract with but Associations cannot. without making arrangements through Palm Island Resort's Maintenance or Contract Services